

# Happy New Year

and welcome to the Fourth  
Newsletter of the Ceredigion  
Citizens' Panel 'Ceredigion Voice'



## Prize draw



We would like to extend a big thank you to all of you who completed and returned Survey 4, and to show our appreciation we enter each returned survey into a prize draw. We are delighted to announce that the 4th winner of the Ceredigion Citizens' Panel prize draw was from the Tregaron area – Congratulations on behalf of all the Partners involved!

If you want to be in with a chance of **winning £50** in our next draw, all you have to do is fill in Survey 5 and send it back to us as soon as possible. It's really that easy!

## How is the Panel made up?

When you signed up to become a member of the Citizens' Panel we assured you of anonymity and this is respected. It is possible though to tell you a little bit more about how the overall panel is made up. Alongside some of the demographics you will find that comparisons have been made with the demographics of the county of Ceredigion.

- 56% of you are female and 44% male. 51% of the population of Ceredigion are female, 49% male (ONS 2007 Mid-Year Estimates)
- The table to the right displays the age range of the Panel compared with the age range of the county.
- 48% of you describe your national identity as Welsh, 29% as British and 19% as English. 6 of you are Scottish and 20 of you come from across the globe: for example, Germany, America, the Caribbean, Poland and Ireland.
- 2% of Panel members are from a non-white ethnic background, which is a slightly higher percentage than in the general population of Ceredigion (2001 Census data).
- Just over a quarter of you live in a household with children, and 75% of you own your house; 25% of you rent. 70% of the population of Ceredigion own their own house and 28% rent (2001 Census data).
- The table to the right displays where in Ceredigion you reside. You will notice that the highest number of you reside in the Aberystwyth area; this does reflect the demographics of the population of the county (41% of the population reside in the Aberystwyth area (2001 Census data).)
- 31% of you are Welsh speakers.

Age Group	% of Panel members	% of the county population
16 - 24	10%	20%
25 - 34	9%	10%
35 - 44	13%	13%
45 - 54	20%	15%
55 - 64	21%	18%
65 - 74	17%	12%
75+	9%	12%
Unknown	1%	-

(ONS 2008 Mid-Year Estimates)

Area	% of Panel members	% of the county population
Aberaeron	13%	6%
Aberystwyth	39%	41%
Cardigan	10%	14%
Lampeter	15%	19%
Tregaron	11%	6%
Llandysul	13%	13%

(2001 Census data)

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# Survey 4 – Results

## In Survey 4:

- Ceredigion County Council gave you the opportunity to express your views on their Transport Services, road safety, and their Registration Service.
- Dyfed-Powys Police asked you about your awareness of the Policing Pledge, the Bobby Van Scheme, the Sexual Assault Referral Centre (SARC), the summertime Rape Awareness Campaign, and the Dyfed-Powys Police Authority.

## Ceredigion County Council

### Public transport - How often do you use public transport?

Approximately one third of you (122) 'never' used public transport, while 26 of you used it almost every day.

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
The provision of public transport information	4%	30%	17%	18%	15%	16%
The frequency of the bus services	7%	26%	10%	17%	23%	16%
The state of the bus stop / bus shelters	6%	35%	19%	15%	10%	15%
The reliability of the buses	8%	37%	16%	8%	10%	21%
Price	11%	23%	18%	10%	11%	28%
The local bus service overall	6%	26%	18%	16%	15%	19%

As you can see from the table above, the highest numbers of you were 'satisfied' with the provision of public transport information, the frequency of the bus services, the state of bus stops / shelters, the reliability of the buses, and the local bus service overall. The highest number of you did not know whether you were satisfied or dissatisfied with the price of travelling by public transport, however this was closely followed by those of you who were satisfied.

Which of the following actions would most improve the movement of people and goods in your local area?

28% of you thought that increasing the capacity of the rail network would most improve the movement of people and goods in your local area. Other popular actions were increasing the capacity on major roads (13%), encouraging car sharing schemes (13%), and encouraging reduced car usage (13%).

Which of the following actions would most improve the safety and security of transport in your local area?

29% of you suggested that an investment in traffic calming measures would improve the safety and security of transport in your local area, and 25% thought that an upgrade in infrastructure to provide safe cycling routes would improve safety and security of transport.

## Road Safety

Please select the 3 road safety issues that concern you the most.

The top three road safety issues that you were concerned about were anti-social drivers (301 of you), motorists using mobile phones (275 of you), and motorists under the influence of recreational drugs (192 of you).

How do you and your children usually travel to and from school?

The most popular methods of travelling to and from school were walking (26 of you), travelling by bus (23 of you), and by car (21 of you). Of those of you who drove your child(ren) to or from school, 13 of you did so every school day. 8 of you noted that you car shared with other parents.

Do you think your child(ren) is receiving sufficient road safety education and training at school?

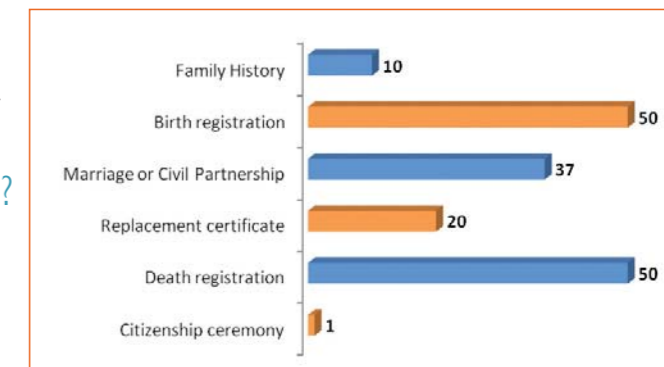
The table below displays your responses to this question in relation to your child(ren) in both Primary School and Secondary School.

	Child(ren) in Primary School	Child(ren) in Secondary School
Yes	52%	24%
No	23%	33%
Not sure	25%	43%

## Ceredigion Registration Service

Have you ever used the Ceredigion Registration Service?

118 of you had. The graph to the right displays how many of you had used each service.



Have we conducted a ceremony for you?

The Ceredigion Registration Service had conducted a ceremony for 31 of you. 25 of you were either 'very' or 'fairly' satisfied with the Service's overall performance. 2 of you were 'very' or 'fairly' disappointed.

### Education Update: from your Survey 3 responses:

Your responses have provided us with valuable information that will influence how we seek to provide and improve our services. They have also highlighted how we need to ensure that people are informed and involved as much as possible in the work of the Department of Education and Community Services. We are particularly heartened by the positive recognition for the Council making its educational provision for children a top priority. We are also very encouraged by the support for the Welsh language and the Council's emphasis on a Bilingual Future for Ceredigion.

## Dyfed-Powys Police

Were you aware of the Policing Pledge?

23% of you were aware of the Policing Pledge; 77% (267 of you) were not.

Do you know where you can find out details about: Neighbourhood Policing Teams / the Policing Pledge?

34% of you knew where to find information about your Neighbourhood Policing Teams, 66% did not. 20% of you knew where to find information about the Policing Pledge, 80% did not.

Do you know who your local Neighbourhood Policing Officer is?

94 of you knew who your local Neighbourhood Policing Officer was; 251 of you did not.

**You can contact your local Neighbourhood Policing officers by phoning 101 and asking for the Neighbourhood Policing Team (NPT) in your area, or by emailing the Team directly at the following addresses:**

- Aberystwyth Town and University NPT, Penparcau and Llanbadarn NPT, and Aberystwyth Rural North and South NPT [AberystwythNPT@dyfed-powys.pnn.police.uk](mailto:AberystwythNPT@dyfed-powys.pnn.police.uk)
- New Quay & Aberaeron NPT, Lampeter NPT, and Tregaron NPT [LampeterNPT@dyfed-powys.pnn.police.uk](mailto:LampeterNPT@dyfed-powys.pnn.police.uk)
- Llandysul NPT, Cardigan Rural NPT, and Cardigan Town NPT [CardiganNPT@dyfed-powys.pnn.police.uk](mailto:CardiganNPT@dyfed-powys.pnn.police.uk)

You can also visit the police website at [www.dyfed-powys.police.uk](http://www.dyfed-powys.police.uk)

Or you could attend your local Partners and Communities Together (PACT) meetings or the local Neighbourhood Policing Surgeries. You will find a list of upcoming meetings at the end of this newsletter.

32 of you had attended local PACT meetings or surgeries and we asked you if you found them:

	Very	Fairly	Not very	Not at all
Useful	17	11	0	2
Informative	17	8	1	0
Well run / organised	13	10	1	0
Professional	16	7	2	1

The table above illustrates that the majority of you who had attended local PACT meetings or local surgeries found them to be 'very' useful, informative, well run / organised and professional.

Do you know when and where your next PACT meeting or local Surgery will be held?

25 of you knew the date and location of your next PACT meeting or local Surgery.

## Bobby Van Scheme

Had you heard of the Bobby Van Scheme?

40% of you had heard of the Bobby Van Scheme and 41 of you, a member of your family or friends had received a visit from the Bobby Van Team.

You were then asked whether you did or would feel safer from a visit by the Bobby Van Team.

The table below displays the number of you who responded and the answers you selected.

	Had received a visit from the Bobby Van Team	Had NOT received a visit from the Bobby Van team
Yes, much safer	22	95
Yes, a little safer	13	104
No difference	5	114

Chief Inspector Nigel George said in relation to the Bobby Van Scheme: "Working closely with partner agencies such as Women's Aid, Social Services and Age Concern, we ensure the service is received by a wide range of vulnerable members of the community."

## All Wales Police Forces Rape Awareness Campaign

Have you heard of the All Wales Police Forces Rape Awareness Campaign?

25 of you had heard of the All Wales Rape Awareness Campaign. 12 of you heard about it on the television, 11 read about it in the newspaper, 4 heard about it on the radio, and 1 of you read information about it on the internet. The vast majority of you felt that the campaign was an effective way of raising public awareness regarding rape and sexual assault.

To access the web page detailing the Rape Awareness Campaign, please go to [www.dyfed-powys.police.uk/en/advice/rape/](http://www.dyfed-powys.police.uk/en/advice/rape/)

You can also find information about the Sexual Assault Referral Centre (SARC) by logging on to [www.newpathways.co.uk/](http://www.newpathways.co.uk/), phoning 01267 235464 or visiting Elm Tree House, West Wales General Hospital, Carmarthen, SA31 2AF .

### Dyfed-Powys Police Authority: Update from your Survey 3 responses

Dyfed Powys Police Authority is grateful to the Ceredigion Citizen Panel for providing us with feedback on how our Community Consultative Committees should be run. Feedback on your responses were reported to our Community Engagement and External Relations Committee on the 13th October 2009 and subsequent changes were made to our processes which have in turn led to an increase in attendance rates. The report on your results along with further information regarding the Police Authority can be accessed on the Police Authority website: [www.dyfedpowyspoliceauthority.co.uk](http://www.dyfedpowyspoliceauthority.co.uk)

#### Partnerships And Communities Together (PACT) meetings and Local Neighbourhood Policing Surgeries in your area:

##### Aberystwyth Town and University NPT PACT meetings

- Please keep an eye out for further information advertised locally
- Neighbourhood Policing Surgeries**
- Spar, Terrace Road, Abersytwyth, every Wednesday, 6:00pm-7:00pm
- Student Union, Aberystwyth University, every Tuesday, 1:00pm-2:00pm

##### Penparcau and Llanbadarn NPT PACT meetings

- Penparcau PACT, every 3 months, Penparcau Memorial Hall (please keep an eye out for further information advertised locally)
- Llanbadarn PACT, every 3 months, Llanbadarn Memorial Hall (please keep an eye out for further information advertised locally)
- Neighbourhood Policing Surgeries**
- Penparcau Post Office, every Monday, 10:00am
- Shell Garage, Llanbadarn, every Thursday, 12:00pm-1:00pm

##### Aberystwyth Rural North and South NPT PACT meetings

- Please keep an eye out for further information advertised locally
- Neighbourhood Policing Surgeries**
- Llanrhystud Post Office, 2nd Wednesday of the month, 10:30am
- Devils Bridge Post Office, 2nd Monday of the month, 10:30am
- Capel Bangor Village Hall, 2nd Monday of the month, 3:00pm

##### New Quay and Aberaeron NPT PACT meetings

- Aberaeron PACT, 26th January 2010, 10:30am-12pm, Aberaeron Country Market
- New Quay PACT, 5th February 2010, 11:00am-12:30pm, New Quay Memorial Hall (Country Market)
- Neighbourhood Policing Surgeries**
- New Quay, Penwig Hotel, 15th of the month, 9:30am-10:30am
- Llanon, Chapel Vestry, 1st Thursday of the month, 10:30am-11:30am
- Talgarreg, Mobile Surgery, 1st Thursday of the month, 2:00pm-3:00pm
- Llanarth and Cross Inn, monthly surgeries to be confirmed

##### Lampeter NPT PACT meetings

- Please keep an eye out for further information advertised locally
- Neighbourhood Policing Surgeries**
- Cwrtnwydd / Gorsgoch, 1st Wednesday of the month, 9:30am-10:45am
- Llanwnnen, 1st Wednesday of the month, 11:00am-12:00pm

- Cellan / Llanfair Clydogau, 1st Wednesday of the month, 1:00pm-1:45pm and 2:00pm-2:45pm (**Mobile surgeries**)
- Llangybi, 1st Wednesday of the month, 3:00pm-4:00pm
- Cribyn, 1st Thursday of the month, 9:00am-10:00am
- Felinfach, 1st Thursday of the month, 10:30am-12:30pm
- Dihewydd, 1st Thursday of the month, 3:00pm-4:00pm

##### Tregaron NPT PACT meetings

- Meetings are run in conjunction with Communities First local forums and are advertised locally
- Neighbourhood Policing Surgeries (Mobile surgeries)**
- Llangeitho, 1st Monday of the month, 9:30am-11:30am
- Lledrod, 1st Monday of the month, 12:00pm-2:00pm
- Bronnant, 1st Monday of the month, 4:00pm-5:00pm
- Pontrhydygroes, 1st Tuesday of the month, 12:00pm-2:00pm
- Llanddewi Brefi, 1st Tuesday of the month, 2:45pm-4:45pm
- Tregaron Post Office, 1st Tuesday of the month, 5:00pm-6:30pm
- Pontrhydfendigaid Shop, 2nd Tuesday of the month, 4:30pm-6:30pm

##### Llandysul NPT PACT meetings

- Llandysul PACT, 25th January 2010, 6:00pm, Tysul Youth Centre
- Neighbourhood Policing Surgeries**
- Dates, times and venues to be confirmed. Please keep an eye out for further information advertised locally

##### Cardigan Rural NPT PACT meetings

- Penparc Ward PACT, 13th January 2010, 6:00pm, Penparc Chapel Vestry
- Beulah Ward PACT, 17th February 2010, 6:00pm, Beulah Chapel Vestry
- Penbryn Ward PACT, 10th March 2010, 7:00pm, Beach Hut Café, Llangrannog
- Aberporth Ward PACT, 21st April 2010, 6:00pm, Social Club, Parcllyn
- Neighbourhood Policing Surgeries**
- Aberporth Country Market 10:30am-11:30am - February 2nd, March 6th, April 6th, May 4th

##### Cardigan Town NPT PACT meetings

- 1st week of March: date, time and venue to be confirmed
- Neighbourhood Policing Surgeries (Mobile surgeries)**
- 1st Wednesday of every month:
  - South part of town alternating each month between Ridgeway and Golwg y Castell, 10:00am-11:00am,
  - Town centre, 12:00pm-1:00pm
  - North part of town alternating each month between Maesglas and North Park, 2:00pm-3:00pm

Keep an eye out for further information on meetings and surgeries being advertised in the local press and on posters in your community.

## Hywel Dda Health Board

A completely new structure for the NHS in Wales was launched on October 1st 2009. Locally, this has seen the coming together of the Trusts and Local Health Boards in Ceredigion, Carmarthenshire and Pembrokeshire, forming the new Hywel Dda Health Board – our new logo can be seen on the right.



The new Board will be responsible for providing both primary care (such as GP services) and secondary care (such as hospital and community services) to a population of approximately 372,000. Chief Executive of the new organisation, Trevor Purt, said: "This new structure is about creating a sustainable healthcare system for the population of this area. A system that has greater focus on care closer to home. It's about a focus on prevention and well-being, and how we can work with our local population on this. It's about how we put our clinicians, the public and patients at the centre of how we drive strategy, and ensure we are accountable to them and transparent in everything we do. Importantly, it's about adding life to years, not just adding years to life."

The first meeting of the Hywel Dda Health Board took place on October 2nd 2009 in Haverfordwest and it will meet every two months in venues around the three counties.

For more information you can visit the website at: <http://www.hywelddalhb.wales.nhs.uk>

Telephone: Hywel Dda Health Board Headquarters on 01437 771220

Or write for further information to: Hywel Dda Health Board Headquarters  
Merlin's Court  
Winch Lane  
HAVERFORDWEST  
Pembrokeshire  
SA61 1SB

If you have any queries for any of the Partner organisations you can access the organisations' websites or contact them on the details below:

### Dyfed-Powys Police

<http://www.dyfed-powys.police.uk>

**Non-emergency No:** 101

Outside Dyfed-Powys

**E-mail:** [ContactCentre@dyfed-powys.pnn.police.uk](mailto:ContactCentre@dyfed-powys.pnn.police.uk)

### Ceredigion County Council

<http://www.ceredigion.gov.uk>

**Tel:** 01545 570881

**E-mail:** [reception@ceredigion.gov.uk](mailto:reception@ceredigion.gov.uk)

### Countryside Council for Wales

<http://www.ccw.gov.uk>

**Tel:** 0845 1306 229

### Hywel Dda Local Health Board

<http://www.hywelddalhb.wales.nhs.uk>

**Tel:** 01437 771220

## Becoming a member:

If you are not currently a member of the Ceredigion Citizens' Panel and would like to become one...

Either

- contact Hannah Symons on the contact details below to request a recruitment form, or

- complete the recruitment form online at

<http://www.dyfed-powys.police.uk/en/whatwedo/citizenspanels/>

**Well done for all your efforts and on behalf of each of the partner organisations, THANKS!**

**If you would like to comment on any aspect of the Citizens' Panel, or would like to request a recruitment form please contact:**

Hannah Symons, Research Officer, Ceredigion Citizens' Panel, Corporate Services, Dyfed-Powys Police, Llangunnor, Carmarthenshire, SA31 2PF

**Telephone:** (01267) 226262 **Fax:** (01267) 233634

**E-mail:** [hannah.symons@dyfed-powys.pnn.police.uk](mailto:hannah.symons@dyfed-powys.pnn.police.uk)

