

Welcome

to issue 4 of Pembrokeshire Voice,
Pembrokeshire Citizen's Panel's
newsletter!

A big thank you to all of you who returned our last questionnaire which asked for your opinions on a number of topics including healthy eating, the possibilities for a single information source and the information it should hold, disability equality, race equality and the Police Race and Diversity Learning and Development Programme. Dyfed Powys Probation Area also asked for your views on their key priorities, helping offenders settle back into the community and the Community Payback scheme.

As ever, without your comments and input we cannot improve our services and try to make sure they match your needs and expectations. So don't forget to fill in survey five and send it back to us as soon as possible.

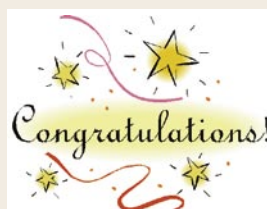
'Pembrokeshire Voice' On The Web

Information about Pembrokeshire Voice is now on each of the partner's websites. To take a look, go to:
www.pembrokeshire.gov.uk
www.pembrokeshirelhb.wales.nhs.uk
www.pdt-tr.wales.nhs.uk and
www.dyfed-powys.police.uk.

Prize draw - Congratulations!

We are delighted to announce that the second winner of the Pembrokeshire Citizens' Panel prize draw was from the Goodwick area – congratulations on behalf of all the partners involved!

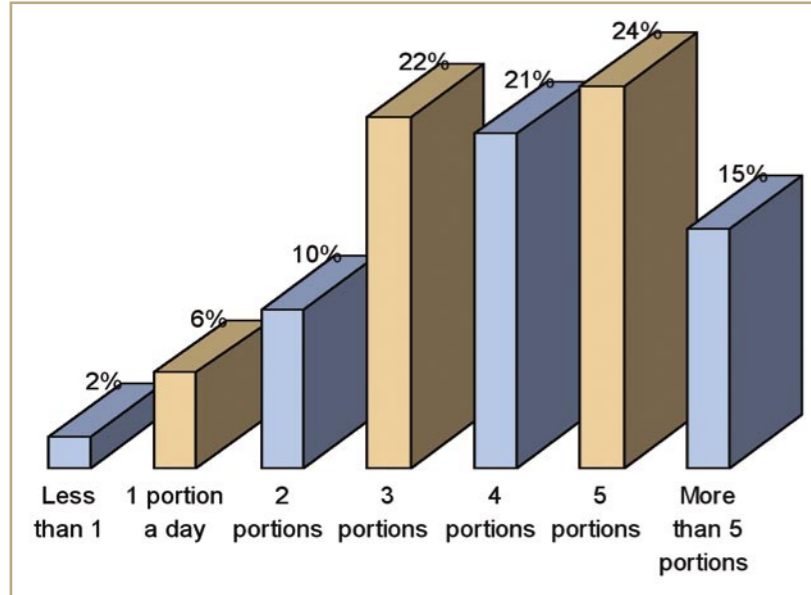
If you want to be in with a chance of winning £50 in our next draw, all you have to do is fill in survey five and send it back to as soon as possible. It's really that easy!



Survey Four - Results

Healthy Eating

On average, how many portions of fruit and vegetables do you eat each day?



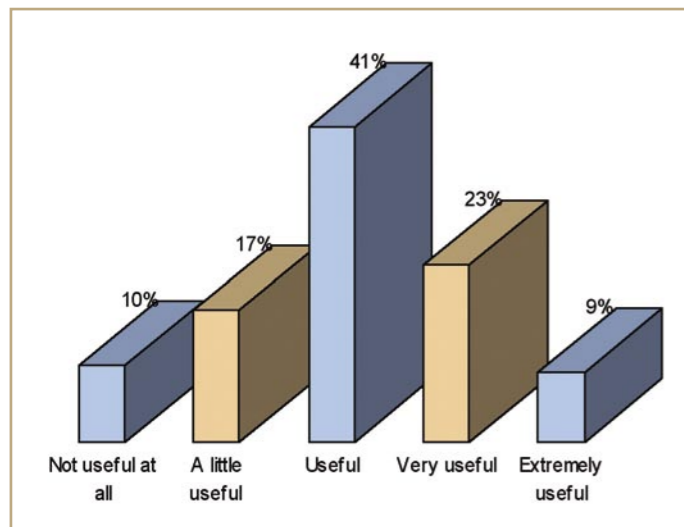
Almost a quarter of you (24%) said that you ate an average of 5 portions of fruit and vegetables each day, followed closely by those who ate an average of 3 portions a day (22%) and those who ate an average of 4 portions a day (21%).

When asked what barriers you thought there were to eating the recommended daily intake of at least five portions of fruit and vegetables a day, almost half of you (43%) felt this was because they went off too quickly, while 42% of you said they were too expensive. 29% of you said you did not have time to prepare or cook fruit and vegetables, 17% said you did not like them, 6% felt they were difficult to get hold of and 5% of you said you did not know how to cook them.

You can find out more information on healthy eating and lifestyles on the Health Challenge Pembrokeshire website www.healthchallengepembrokeshire.co.uk

Information Source

In this section of the questionnaire we asked you about the different events you've experienced over the past five years. The five events that most people highlighted were that a close friend or family member has died (44%), you've looked for a job (26%), moved house within the area (24%), began an adult learning course (22%) and retired (22%).



In terms of how useful you felt a single information source would have been at these times, 41% of you thought it would be useful, 32% felt it would have been very or extremely useful and 27% believed it would have been a little or not at all useful.

41% of you thought it would be useful

If this information source had been available in the last 5 years, approximately how many times do you think you would have used it?

53% of you said that you would have used it between 1-5 times, 18% between 6-10 times and a further 18% of you, did not think you would have used it at all. 5% thought you would have used it between 11-15 times, 4% over 21 times and 2% between 16-20 times.

Disability Equality

What barriers do you feel there are to getting a job in Pembrokeshire, for disabled people?

You felt that the three greatest barriers to getting a job in Pembrokeshire for disabled people were, because the jobs that were suitable were unable to accommodate them (45%), because there was a stigma attached to disability when it came to employment (41%) and because there weren't suitable jobs in the area (40%).

When asked how you thought these barriers could be reduced, you replied as follows:

Better awareness for employers about disability	74%
Retraining opportunities to find suitable employment	46%
Availability of adaptations to enable disabled people to enter work	45%
Different support to enable disabled people to return to work	40%
Disability equality training	39%
Improved transportation	38%
Better paid jobs	28%

What barriers do you feel there are for disabled people taking part in social life in Pembrokeshire?

You felt that the three greatest barriers for disabled people taking part in social life in Pembrokeshire were due to concerns about the lack of access to facilities (59%), because they were unaware of what was available in their area (47%) and because transportation to the activities of their choice was not available (44%).

In terms of reducing these barriers, 61% of you suggested better information, 54% better transportation and 53% improved adaptations/access. 52% of you suggested support/friends to go with and 32%, facilities closer to home.

Do you consider yourself to have a disability?

79% of you did not consider yourselves to have a disability, while 21% did.

Of those of you who did consider yourselves to have a disability (95 in total), the largest number said that you would tell a potential employer that you had a disability.

When asked what you thought employers in Pembrokeshire could do to encourage you to apply for a job, the top three suggestions were to, advertise vacancies in a way which encouraged disabled people to apply, make working arrangements more friendly for disabled people and to improve access to buildings.

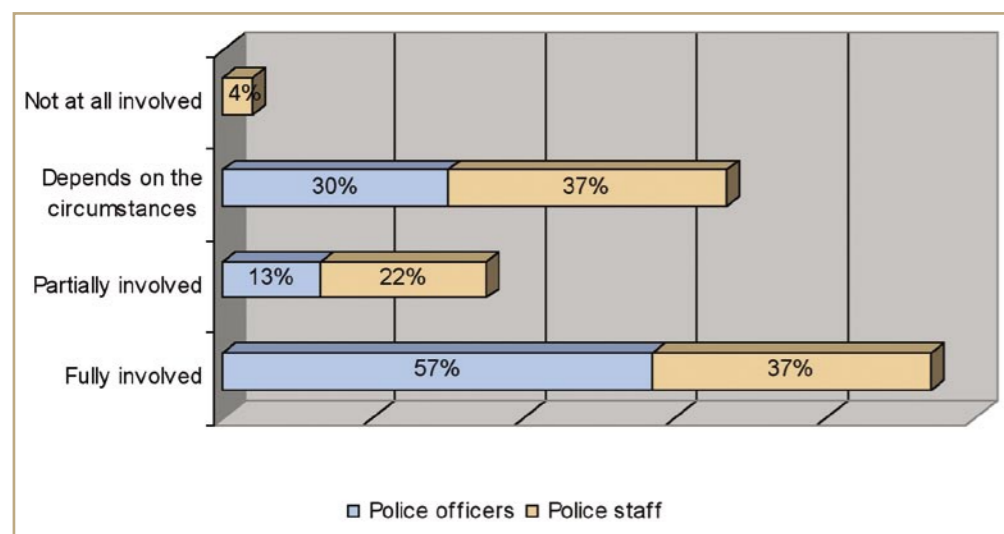
70% of you said that you had not experienced difficulty finding work and of those of you who had applied for a post in the past, 60% of you thought that you were considered fairly.

Police Race and Diversity Learning and Development Programme

Dyfed-Powys Police is currently looking at methods for implementing the Police Race and Diversity Learning and Development Programme (PRDLDP), which will focus on areas such as age, disability, gender, race, religion, sexual orientation and the Welsh language. The programme will focus on community engagement and involvement, as well as classroom based interaction, and both police officers and police staff will be asked to take part.

93% of you thought that focusing the PRDLDP programme on community involvement and engagement was a positive move and 89% felt that involving the community in the programme would improve public confidence in the police service.

How involved do you feel police officers and staff should be with the communities they work in/represent?



57% of you believed that police officers should be fully involved with the communities they work in/represent, 30% felt it would depend on the circumstances and 13% felt they should be partially involved. No members chose the 'not at all involved' option.

With regard to police staff, 37% of you believed they should be fully involved, however a further 37% felt it would depend on the circumstances. 22% felt they should be partially involved and 4% chose the 'not at all involved' option.

What do you believe is the best way of getting communities and police officers/staff involved in the programme?

64% of you believed that the best way of getting communities and police officers/staff involved was through community placements i.e. police officers/staff spending time in different community venues. This was followed by:

Allowing people to share their experiences with police officers / staff	52%
Having community meetings	39%
Holding focus groups (small groups of local people attending informal discussion sessions)	32%
Role plays (acting out scenes)	5%

When asked if there were certain groups in your community that you felt police officers/staff should be in touch with on a regular basis or become a part of / attend, the top three groups you suggested were youth groups, community and town council meetings and schools.

Dyfed Powys Probation Area

There are 6 key priorities for the National Probation Service in 2006/2007. We asked you to rank them in order of importance and you replied as follows:

1st	Protect the public from harm, working with other criminal justice agencies such as the Police and HM Prison Service.
2nd	Continue to contribute to the development of the National Offender Management Service, which aims to ensure that offenders are managed coherently from the beginning to the end of any sentence imposed by the courts.
3rd	Implement 'Joining Together in Wales', which is a strategy aiming to reduce re-offending.
4th	Implement the 2003 Criminal Justice Act, which introduces a new Community Order and new forms of custodial sentencing
5th	Ensure that equality and diversity are central to the work of the National Probation Service, in relation to service delivery and Human Resources policies.
	Work on a new model of how we provide our service, linking with Community Safety Partnerships.

What do you think helps offenders to settle back into the community so that they do not re-offend?

The three options you felt were most significant in terms of helping offenders settle back into the community so that they do not re-offend were, learning to think and behave differently (75%), employment (73%) and advice on drug use (65%). The three options you rated as least significant were physical health advice (2%), meeting with the victims of crime (2%) and mentoring by a volunteer in the community (2%).

Community Payback is a scheme launched in November 2005, which allows people to contact the Dyfed Powys Probation Area, with their suggestions about projects for offenders, to do unpaid work in the community.

Prior to receiving survey four, 93% of you said that you had not heard of Community Payback. When asked about projects in your locality which would contribute to community safety or improve the environment, the largest number of you suggested that offenders could clear litter, rubbish and graffiti, as well as tend to parks, rivers, lakes and beaches.

If you would like to make suggestions about projects in your community, please contact us via our website www.dyfedpowysprobation.org

Update – What's happened?

Joint Directory of Services

The responses you have given about the proposed single information source have encouraged us to continue to develop the joint information website and directory that we are producing.

Pembrokeshire County Council has started work on a web-based directory of public services in Pembrokeshire. The purpose of the directory is to increase the public's access to and knowledge of existing services. The directory will be based around life events, such as "getting married", "having a baby", "leaving school". It will be available on the Health Challenge Pembrokeshire web-site at www.healthchallengepembrokeshire.co.uk and from a single telephone number reaching the contact centre.

Pembrokeshire County Council - Disability Equality Scheme

Your views and comments have helped us to develop our Disability Equality Scheme. The scheme is currently out for public consultation, and is due to be published in November 2006. If you would like a copy of the scheme or would like to make a comment, please contact Alex Machin on 01437 776442 or e-mail

alex.machin@pembrokeshire.gov.uk

Many of the issues raised by you have been addressed in the scheme. Key actions include:

- A commitment from Pembrokeshire County Council to provide work placements for disabled people. A pilot is just underway, supporting six disabled people in work placements.
- A project is underway with the Local Health Board, the NHS Trust and the voluntary sector to make information available in a way which is accessible to customers.
- A local user group of disabled people is being set up to monitor the County Council's website, to ensure that it is accessible to all users (www.pembrokeshire.gov.uk)
- Work is being undertaken to establish an 'Employee Disability Forum' for employees with an interest in disability issues.
- Pembrokeshire County Council has already taken action on transport issues and this work is identified within the scheme.

PRDLDP

We have just started our fourth Initial Police Learning and Development Programme (IPLDP) course and are very pleased with the way things are going. All courses are subject to on-going evaluation and we look to increase the level of community engagement and topics we deliver to meet the needs of the community. The purpose of the questions and feedback will be to assist in this process and allow our course to be reflective of the community the student officers will be policing in.

Probation Area

Caroline Morgan, Chief Officer, has read the results with great interest because of the confirmation of Public Protection being seen as the most important aim of the National Probation Service in Pembrokeshire. Also, the linkage made between employment, behaviour change, drugs and alcohol and offending behaviour corresponds with how the service has recently restructured to place special emphasis on interventions targeting these needs.

The survey results will be used now within Dyfed Powys Probation Area to assist with planning services and will be shared with Probation colleagues across Wales as part of developing a customer/stakeholder compendium of documents. The information will also be fed into the Probation Area's Communications Commission in October 2006.

Well done for all your efforts and on behalf of each of the partner organisations, THANKS!

If you would like to comment on any other aspect of the Citizens'

Panel, please contact: Zoë Coghlan, Project Manager,

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