

# Welcome to Issue 5 of Pembrokeshire Voice, Pembrokeshire Citizens' Panel's newsletter!

**A big thank you to all of you who returned our last questionnaire which asked for your opinions on a number of topics including buying local produce, Health Challenge Pembrokeshire, neighbourhood policing teams and policing in Pembrokeshire.**

As ever, without your comments and input we cannot improve our services and try to make sure they match your needs and expectations. So don't forget to fill in survey six and send it back to us as soon as possible.



## 'Pembrokeshire Voice' on the Web

Information about Pembrokeshire Voice is now on each of the partner's websites.

To take a look go to

[www.pembrokeshire.gov.uk](http://www.pembrokeshire.gov.uk),

[www.pembrokeshirelhb.wales.nhs.uk](http://www.pembrokeshirelhb.wales.nhs.uk),

[www.pdt-tr.wales.nhs.uk](http://www.pdt-tr.wales.nhs.uk) and

[www.dyfed-powys.police.uk](http://www.dyfed-powys.police.uk)

## Prize draw - Congratulations!

We are delighted to announce that the third winner of the Pembrokeshire Citizens' Panel prize draw was from the St. Dogmaels area – congratulations on behalf of all the partners involved!

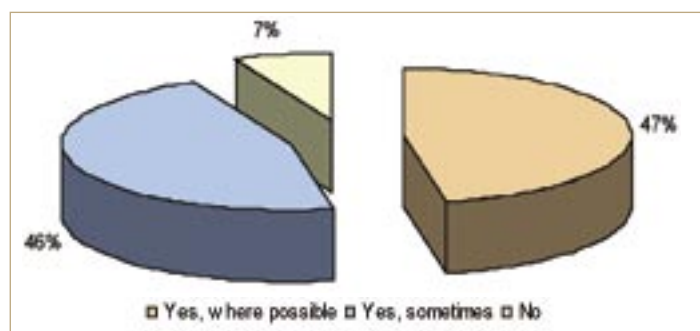
If you want to be in with a chance of winning £50 in our next draw, all you have to do is fill in survey six and send it back to as soon as possible. It's really that easy!



# Survey Five - Results

## Healthy Eating

Do you currently buy local produce?

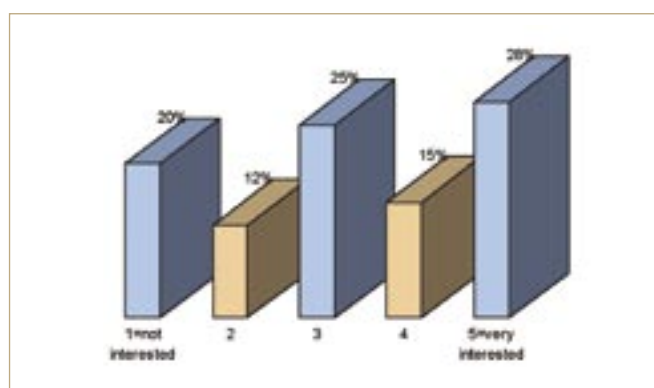


47% of you said you bought local produce where possible, 46% bought it sometimes and 7% said you did not buy local produce. The largest number of you bought local produce either in supermarkets or from your local butchers.

**We are looking at setting up a weekly delivery service in Pembrokeshire whereby customers can order locally produced food and drink, either by telephone or over the internet. This will enable local producers to sell their goods directly to local consumers.**

On a scale of 1-5, could you tell us how interested you would be in buying local produce in this way

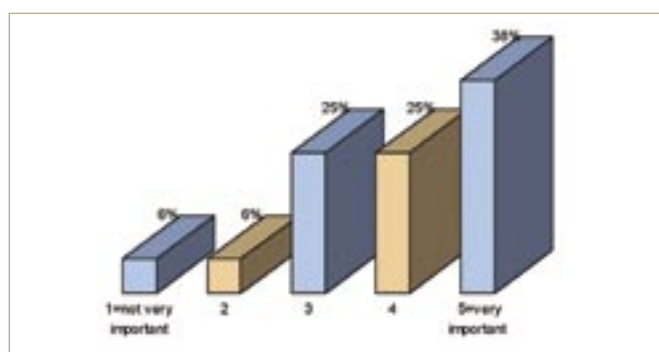
The largest number of you (28%) said that you would be very interested in buying local produce either by telephone or over the internet.



28% of you said that you would be very interested.

On a scale of 1-5, could you tell us how important buying local produce is to you.

The largest number of you (38%) also said that buying local produce was very important to you. 6% said it was not very important.



Pembrokeshire Produce Direct: Following a positive response to this food delivery service, we will be progressing the proposal with the aim of having the scheme up and running in late 2007, early 2008.

# Health Challenge Wales

## Do you recognise the Health Challenge Pembrokeshire logo?

60% of you did not recognise the Health Challenge Pembrokeshire logo however of those who did, the largest number of you had seen it in local newspapers.

23% of you had visited the Health Challenge Pembrokeshire website and of these, the largest number rated it as 'good'.



The Health Challenge Pembrokeshire website [www.healthchallengepembrokeshire.co.uk](http://www.healthchallengepembrokeshire.co.uk) brings together local health news, information and data – making it a one-stop-shop for health-related information for the people of Pembrokeshire.

Health Challenge Pembrokeshire is a partnership of organisations, working to support you to live longer, healthier lives and to bring about improvements in health and social care services. The website is being continually updated, so log on regularly to keep up with the latest developments.

The partnership also welcomes your comments and suggestions on any additional information you'd like to see included - please use the website feedback form in the 'contact us' section to let us know.

## Neighbourhood Policing Teams

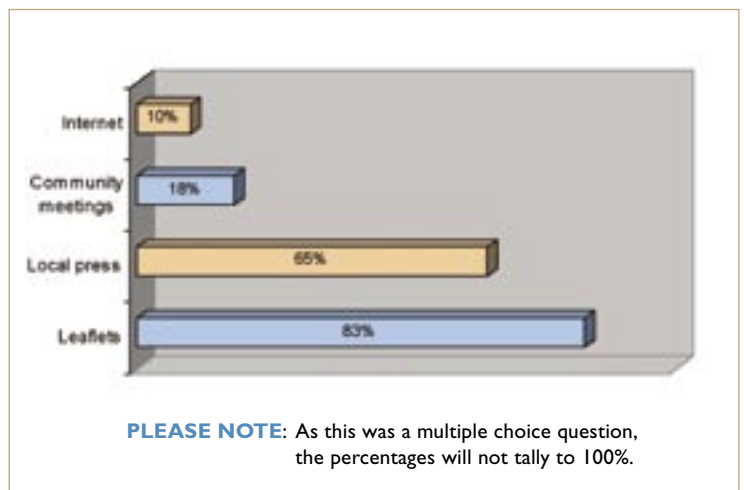
The information from survey three helped us to identify where Neighbourhood Policing Teams will be in Pembrokeshire. Two of these teams have already been set up in Haverfordwest (covering Garth, Prendergast, Portfield, Castle, Priory and Merlins Bridge wards) and Milford Haven (covering Central, West, North and East wards). The whole concept will be rolled out by March 2008.

You also told us that you wanted regular public meetings therefore Neighbourhood Forums will be set up within each of the 13 'neighbourhoods' and will meet on a monthly basis. Members of the public and representatives from different organisations will be invited to these meetings, where local issues will be discussed and prioritised for action.

A quarter of you living in the Haverfordwest and Milford Haven areas said you were aware of the Neighbourhood Policing Team in your area. Of these, over half said you had seen or come into contact with them and also felt that your neighbourhood officers were now more accessible and visible.

The vast majority of you said you hadn't seen advertisements for Neighbourhood Forums, however almost half of you would be willing to attend regular monthly forums. Of these, almost half would be willing to travel between 1-5 miles to these forums.

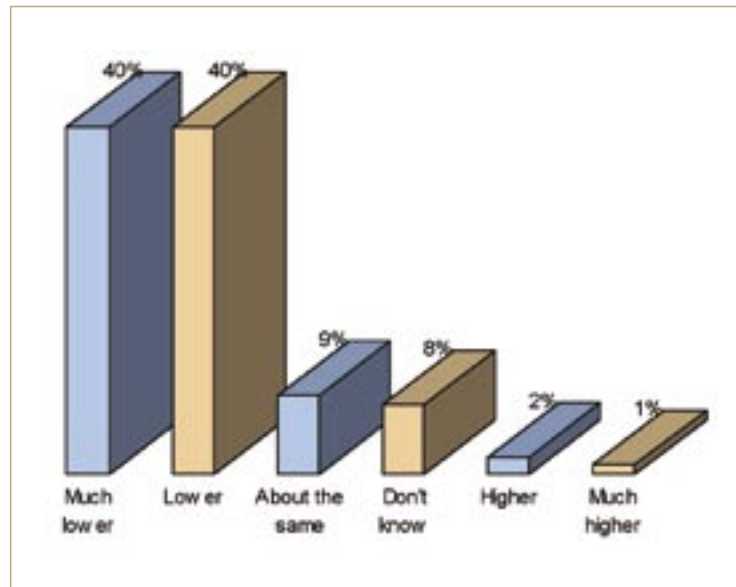
In terms of advertising forums in your area, 83% of you thought they should be advertised via leaflets delivered to households, 65% via the local press, 18% through local community meetings and 10% via the Internet.



# Your Police –Your Views

## How do you think levels of crime and disorder in your area compare to the UK average?

80% of you thought that the levels of crime and disorder in your area were lower or much lower than the UK average. 9% believed levels were about the same, 8% of you said you did not know and 3% felt they were higher or much higher.



80% of you said you thought the levels were much lower or lower than the UK average

## How safe do you feel walking alone in your area after dark?

47% of you said that you felt fairly safe walking alone in your area after dark, 26% felt very safe and 13% said you did not go out alone. 9% felt fairly unsafe, 3% said you were not sure and 2% felt very unsafe.

## How much of a problem are the following in your local area?

The table below shows that the largest number of you did not feel these were a very big problem in their area.

	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all
Teenagers hanging around on the streets	12%	23%	<b>36%</b>	29%
Rubbish or litter lying around	13%	28%	<b>47%</b>	13%
Vandalism to bus shelters or public telephones	9%	19%	<b>47%</b>	25%
Vandalism to other types of public property	9%	21%	<b>49%</b>	21%
Graffiti on public buildings	5%	11%	<b>55%</b>	29%
People using or dealing drugs	10%	21%	<b>39%</b>	30%
People being drunk or rowdy in public places	14%	23%	<b>40%</b>	24%

## How worried are you about...?

The table below shows that the largest number of you did not feel very or at all worried about the following options.

	Very worried	Fairly worried	Not very worried	Not at all worried
Being insulted or pestered, while in the street	5%	15%	<b>48%</b>	32%
Having your property damaged by vandals	8%	22%	<b>44%</b>	26%
Having your car or van stolen	5%	21%	<b>51%</b>	22%
Having things stolen from your car or van	6%	22%	<b>51%</b>	21%
Having your home broken into and something stolen	8%	25%	<b>51%</b>	16%
Being mugged or robbed	7%	15%	<b>51%</b>	27%
Being physically attacked by strangers	8%	16%	<b>49%</b>	27%
Being physically attacked because of your skin colour, ethnic origin or religion	2%	3%	35%	<b>60%</b>
Being sexually assaulted	4%	7%	43%	<b>46%</b>

## Where do you think police efforts should be targeted in Pembrokeshire?

The largest number of you felt the police efforts in Pembrokeshire should be targeted at anti-social behaviour, followed by visible and accessible policing and drug and alcohol misuse.

## Updates

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### Single information source (Survey 4)

Work is progressing well on the single information source with at least one of the sections already completed. This is the section called 'Your home, Your area' which points people in the direction of support available such as housing, how to vote, recycling and places of worship etc.

To make sure we are taking the right approach, a group of people were invited to take a look at the site and comment on how it looked and whether it would be useful etc. All the comments and suggestions have been considered and further improvements made.

Development of the other sections is underway and the plan is for the directory to be up and running by autumn this year.

Thank you to everyone who has taken part.

## Disability Equality (Survey 4)

Thanks to those members who contacted us to be involved in the development of our Disability Equality Schemes. There have been several different events where disabled people have been involved, such as an afternoon tea party at Withybush General Hospital, which was very successful.

The Schemes have been written and are available on each of the partner organisation's websites. The main parts of the Schemes are the action plans that spell out exactly what is going to be done to improve things.

In our last newsletter we included some of the Council's key actions and below we have added a number of the Trust's:

Develop the Trust website to improve access to information,

ensuring that it meets the needs of disabled people.

Create a patient information leaflet, in an easy read format, describing how to get to Withybush e.g. public transport and what to do when you get there.

Develop a package of training to tackle assumptions, stereotypes and improve attitudes.

Identify opportunities for and increase the number of disabled people who are employed by the Trust.

Address shortcomings in involvement from people with long term progressive conditions including HIV/AIDS, cancer and Multiple Sclerosis.

## Your Police – Your Views

Dyfed-Powys Police are continually seeking to gain the views of the public on the services they deliver and what issues they should focus on locally.

The results from this questionnaire and others undertaken by the Force were used by the Police Authority to set their policing priorities for 2007/08. Your views have been taken on board because violent crime, drugs and anti-social behaviour are amongst the areas that we will be focusing on in the coming year, themes that many of you highlighted in the responses.

Many of you also wanted to see a more visible policing presence in your locality. This is being progressed through the introduction of Neighbourhood Policing Teams, although in Pembrokeshire these are only currently up and running in Haverfordwest and Milford Haven. By March 2008, however, there should be a dedicated and identifiable Neighbourhood Team in your area, tackling low level crime and anti-social behaviour and improving your quality of life.

## Neighbourhood policing

Neighbourhood Forums are held monthly at locations in Haverfordwest and Milford Haven. The results from survey 5 highlight that we need to do more to publicise these events and make people aware of where and when the forums are held, so that every opportunity is given to locals to come forward and raise their concerns and issues.

They also suggest that we need to do more to publicise our successes and ensure that we have adequate feedback procedures and the recently appointment of a Press Officer in Pembrokeshire Division should assist us in doing this.

The next stage of the rollout of neighbourhood teams will be the introduction, in the next couple of months, of teams in Pembroke and Pembroke Dock. We will certainly use the information gleaned from survey 5 for the benefit of these two new teams.

Well done for all your efforts and on behalf of each of the partner organisations, THANKS!

**If you would like to comment on any other aspect of the Citizens'**

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