

How is the panel made up?

It is important for us to engage with as many varying groups as possible so we can gain a balanced view of those living within the County. We currently have just under 1000 members on the Panel, which looks like this:

- 51% of you are **female**; compared with 49% **male**, which exactly reflects the population of the County.
- 40% of you described your **national identity** as Welsh, 29% as British and 15% as English. 13 of you come from across the globe; from New Zealand to Holland, and Greece to Belgium, 12 are Scottish, and 7 of you are Irish. 13% of you have not indicated your nationality.
- Almost three-quarters of you **own your house** (either outright or with a mortgage), and one fifth of you live in a **household with children**.
- The table (below) displays the age range of the Panel compared with the County's population. We plan to refresh the Panel in the New Year and aim to recruit more people under 35 so we can ensure that we are getting a balanced view of residents across Pembrokeshire.

Age	Panel members	Pembrokeshire's population
16 - 24	2%	14%
25 - 34	5%	11%
35 - 44	11%	16%
45 - 54	17%	16%
55 - 64	28%	18%
65 - 74	23%	13%
75+	13%	11%
Unknown	1%	

(ONS 2008 Mid-Year Estimates)

- The table below displays where you reside

Area	Panel members	Pembrokeshire's population
Fishguard	22%	23%
Haverfordwest	21%	18%
Milford Haven	19%	21%
Pembroke	16%	17%
Tenby	21%	21%

2001 Census data

If you know anyone who would like to become a Panel member in your area, please ask them to contact the Project Manager, whose details are at the end of this newsletter.



If you require this information in large print, Braille or audiotape, please telephone 01267 226639.

Prize draw - Congratulations!

We are delighted to announce that the ninth winner of our prize draw was from the Neyland area – congratulations on behalf of all the partners involved!

If you want to be in with a chance of **winning £50** in our next draw, all you have to do is fill in survey 15 and send it back us as soon as possible. It's really that easy!

Survey 14 – Results

Dyfed-Powys Police

Confidence in the police

It is the responsibility of the police and Pembrokeshire County Council working in partnership to deal with anti-social behaviour and crime in your area. In this section we asked you to think of your local area as being within 15 minutes walk of your home.

The majority of you agreed that the police and Pembrokeshire County Council sought your views, and dealt with anti-social behaviour and crime issues that matter in your area.

Taking everything into account, 54% of you believed that the police were doing a good or excellent job in your local area.

You also agreed with each of the following statements about the police (these have been placed in order of precedence):

- They would treat me with respect if I had contact with them
- I have trust and confidence in the police in my local area
- They can be relied on to be there when you need them
- They understand the issues that affect the local area
- They are dealing with the things that affect the local area
- They treat everyone fairly, regardless of who they are
- They provide reassurance in my local area
- They can be relied upon to deal with minor crimes

The police on TV

56% of you had seen a police fly on the wall/reality programme on TV over the last year, however only 26% of you had seen one which included Dyfed-Powys Police. Over half of you said that watching these programmes did not make you feel more or less worried or confident about the police or the work they do.

Rape Awareness Campaign (All Wales Police Forces)

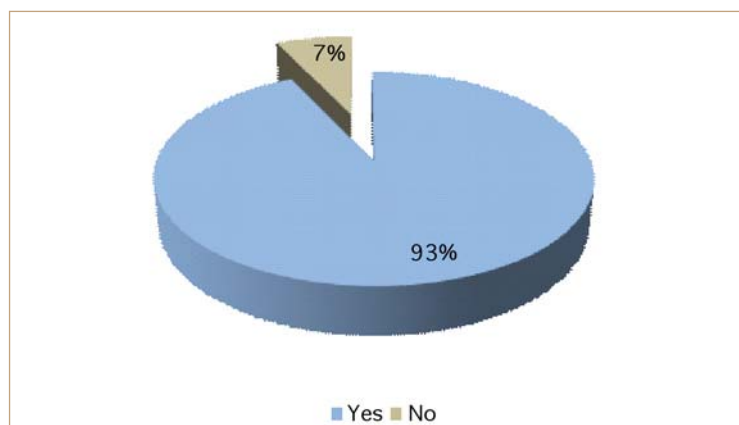
7% (48 of you) had heard of the campaign, however the vast majority felt that it was an effective way of making these issues known to the public. The top 3 places you thought the campaign should be advertised were in GP surgeries, newspapers and on local radio. Those of you who had looked at the Rape and Sexual Assault web page; www.dyfed-powys.police.uk/en/advice/rape/ rated it as very or fairly good.

Update: Sexual Assault referral Centre (SARC)

DI Owain Richards thanked members for their feedback adding, 'Your responses have been used to evaluate the effectiveness of the services we provide, and in particular how we market these to ensure the most vulnerable people in our community have access to them.'

For more information on the SARC, please log on to www.newpathways.co.uk, phone 01267 235464 or visit Elm Tree House, West Wales General Hospital, Carmarthen, SA31 2AF.

Dyfed-Powys Police Authority



Before receiving this survey, had you heard of the Dyfed-Powys Police Authority?

93% of you had heard of the Police Authority, while 7% (53 of you) had not.

Dyfed-Powys Police Authority: (Survey 13)

Dyfed-Powys Police Authority is grateful to Panel members for providing us with feedback on how our Community Consultative Committees should be run. Your responses were reported to our Community Engagement and External Relations Committee on the 13th October 2009 and subsequent changes were made to our processes, which have in turn led to an increase in attendance rates.

The report on your results along with further information regarding the Police Authority can be accessed on our website: www.dyfedpowyspoliceauthority.co.uk by phoning 01267 226440 or writing to; Police Authority, Dyfed-Powys Police Headquarters, Llangunnor, Carmarthen, SA31 2PF

Hywel Dda Health Board

Draft Single Equality Scheme

We asked you what you thought were the most important aspects of equality and human rights in the provision of healthcare, and you ranked our list as follows:

1. Respect
2. Dignity
3. Fairness
4. Equality
5. Autonomy (self government, personal freedom/choice)

Many of you didn't feel there were barriers in the health service regarding service provision, however of those who did, the top three you highlighted were attitudes due to age, attitudes due to disability, and access to information about jobs.

Pembrokeshire County Council's Disability Equality Scheme 2009 – 2012

Your responses to the questions we asked in September 2009 regarding the quality of life for disabled people in Pembrokeshire was used to help with the development of Pembrokeshire County Council's Disability Equality Scheme 2009 – 2012. The current scheme is the first revision of the Council's initial Disability Equality Scheme, which ran from 2006 – 2009.

Other activities which helped in the development of the scheme included a questionnaire for disabled Council customers and employees, along with a number of workshop sessions with disabled people. The scheme, and a report on the consultation activities undertaken, is now available on the Council's website www.pembrokeshire.gov.uk

Alternatively you can contact the Equalities Officer, Pembrokeshire County Council, County Hall, Haverfordwest, SA61 1TP. Telephone 01437 764551 or email equalities@pembrokeshire.gov.uk

Health Challenge Pembrokeshire

Health Challenge Pembrokeshire is a partnership of organisations working together to improve health and well-being in Pembrokeshire, including Pembrokeshire County Council and the Health Board.

53% of you said that you were aware of Health Challenge Pembrokeshire, which represents a small increase on the number (50%) who said that they were aware when we asked you in December 2007.



Health Challenge Pembrokeshire has a popular, dedicated website www.healthchallengepembrokeshire.co.uk which provides advice on making health improvements to your lifestyle and information on local health services.

Representatives of the Health Challenge Pembrokeshire partners also regularly attend local events such as Race for Life, Pembrokeshire Fish Week and the Farmer's Market Harvest Fayre, to promote the initiatives and projects it supports.

For more information you can also contact:

Pam Owen, Pembrokeshire County Council on 01437 776612 | Local Public Health Team, Wityhush Hospital on 01437 772888 | Pembrokeshire Association of Voluntary Services (PAVS) on 01437 769422

Pembrokeshire County Council

Libraries

Pembrokeshire County Council provides a library service across the county, with a total of 15 libraries. We'd like to find out the overall satisfaction level of the current service with Pembrokeshire residents.

72% of you were satisfied or very satisfied with Pembrokeshire's library service, and 92% of you were aware that the service also operated mobile library units.

If you would like to learn more about the facilities at your local library, you can log on to www.pembrokeshire.gov.uk/libraries or even better, call in and see for yourself!



Registration Services

13% (93 of you) had used Pembrokeshire Registration Services over the last 2 years, predominantly to register a death (46), give notice/attend a marriage or civil partnership (23), and to register a birth (19).

91% of you said it was easy or very easy to find the information you needed about services, and 95% rated the ability to make an appointment at the time and place that suited you, as very good or good.

You rated office facilities as good in terms of access, waiting areas, car parking and the office itself, and rated staff as helpful, professional, polite, sensitive, efficient, and knowledgeable.

Overall the majority of you (63%) rated the service provided as very good.

Pembrokeshire Coast National Park Authority

Oriel y Parc, Landscape Gallery

59% of you were aware of Oriel y Parc, and 23% (159 of you) had visited it.

Of those who had visited, the majority thought it was good (85 members) or excellent (60 members), and mainly visited to see the Gallery rooms. 90% of you said that you would visit again, and of those of you who have not been, 48% said you intend to visit in the future.

Discover the National Park at Oriel y Parc

Many thanks to all of you who answered our questions on Oriel y Parc, Landscape Gallery.

For those who didn't know about it or haven't yet visited, Oriel y Parc in St Davids is a great place to kick-start your experience of the Pembrokeshire Coast National Park.

The £3 million attraction, which officially opened in November 2008, is much more than just an art gallery. Owned and managed by the Pembrokeshire Coast National Park Authority, the centre includes exhibitions, tourist information facilities, a Discovery Room, an artist in residence studio and a café serving Pembrokeshire produce. A rolling programme of exhibitions features the world-class collection of Amgueddfa Cymru - National Museum Wales, including the works of Graham Sutherland.

Oriel y Parc Manager Diane Alwyn says, "There's lots to see, do and learn about in the gallery, visitor centre and education centre but don't forget that the real thing is right on our doorstep, so let Oriel y Parc inspire you to go out and explore."

To keep up to date with Oriel y Parc news and events log onto www.orielyparc.co.uk email: info@orielyparc.co.uk or telephone: 01437 720392.

Online maps

The Pembrokeshire Coast National Park Authority maintains over 1000km of footpaths and bridleways and has details and maps of many of these on the Authority's website.

Have you ever used the walking or riding information on the Authority's website?

22% (150 of you) had used the walking or riding information on the website and 14% (96 of you) had downloaded maps. Over 95% found them useful.

Take a walk in the Park

For all those regular walkers or for those looking for a gentle stroll, the National Park Authority's website has over 200 downloadable circular walks, with maps and information offering a host of ideas of where to go in the Park, and what wildlife and features you'll see as you walk.

Check out www.pembrokeshirecoast.org.uk/walking for more information.

If you're keen to explore the 186 mile Pembrokeshire Coast Path – a National Trail – our website <http://nt.pcnpa.org.uk> offers all sorts of information, from the Trail itself to accommodation, transport and even where to stop along the way for a bite to eat!

Maps can also be ordered by writing to Pembrokeshire Coast National Park Authority, Llanion Park, Pembroke Dock, SA72 6DY or phoning 0845 345 7275.

Our Recreation section is using all of the information you provided us with in the last survey, to help enhance the walking opportunities available to everyone in the National Park.

Dyfed-Powys Probation Trust

Which of the following do you consider to be the most important aim for Dyfed Powys Probation Trust?

You ranked the Dyfed-Powys Probation Trust's aims as follows:

- | | | | |
|-----------------------------------|-----|---|-----|
| 1. Reducing re-offending | 28% | 4. Ensuring offenders' awareness of the effects of crime on the victims of crime and the public | 15% |
| 2. Protecting the public | 24% | 5. Rehabilitation of offenders | 14% |
| 3. Proper punishment of offenders | 19% | | |

You were unaware that Dyfed-Powys Probation Trust provided assistance on citizenship, specialist counselling, finance, benefit and debt advice, basic skills tuition and accommodation advice. You **were** aware that they provide drug and alcohol intervention, as well as employment, education and training.

85% of you were aware that offenders did unpaid work in the community as a way of paying back for their crimes. When asked what community work you would like to see carried out, your top two proposals were litter picking/ community clean up projects and graffiti removal.

82% of you did not know where your nearest probation office was, and suggested that the Trust could best get its message across to the public through newspapers, local radio and leaflet/flyers to households.

Elections :

In survey 13 we asked you about voting in the European Election. This year don't miss out on voting in the General Election by making sure you are registered to vote. You can contact the Elections Office

In person (Office hours: 9.00am to 5.00pm – Monday to Friday):

Electoral Services, Pembrokeshire County Council, 8 High Street, Haverfordwest, SA61 2EP

By phone: 01437 775844 or by **email:** electoralservices@pembrokeshire.gov.uk

Or you can log onto www.pembrokeshire.gov.uk/useyourvote for further information.

'Pembrokeshire Voice' on the Web

Information about Pembrokeshire Voice is also on each of the partner's websites. To take a look, go to:

www.pembrokeshire.gov.uk

www.hywelddalhb.wales.nhs.uk

www.dyfed-powys.police.uk

www.pembrokeshirecoast.org.uk

If you would prefer to receive your survey and newsletter online or would like to comment on any aspect of the Citizens' Panel, please contact:

Zoë Thomas

Project Manager

Pembrokeshire Citizens' Panel

Corporate Services

Dyfed-Powys Police, Llangunnor

Carmarthenshire, SA31 2PF

Telephone: (01267) 226639

Fax: (01267) 233634

E-mail: zoe.thomas@dyfed-powys.pnn.police.uk



Bwrdd Iechyd
Hywel Dda
Health Board



Parc Cenedlaethol Arfordir Penfro
Pembrokeshire Coast National Park