

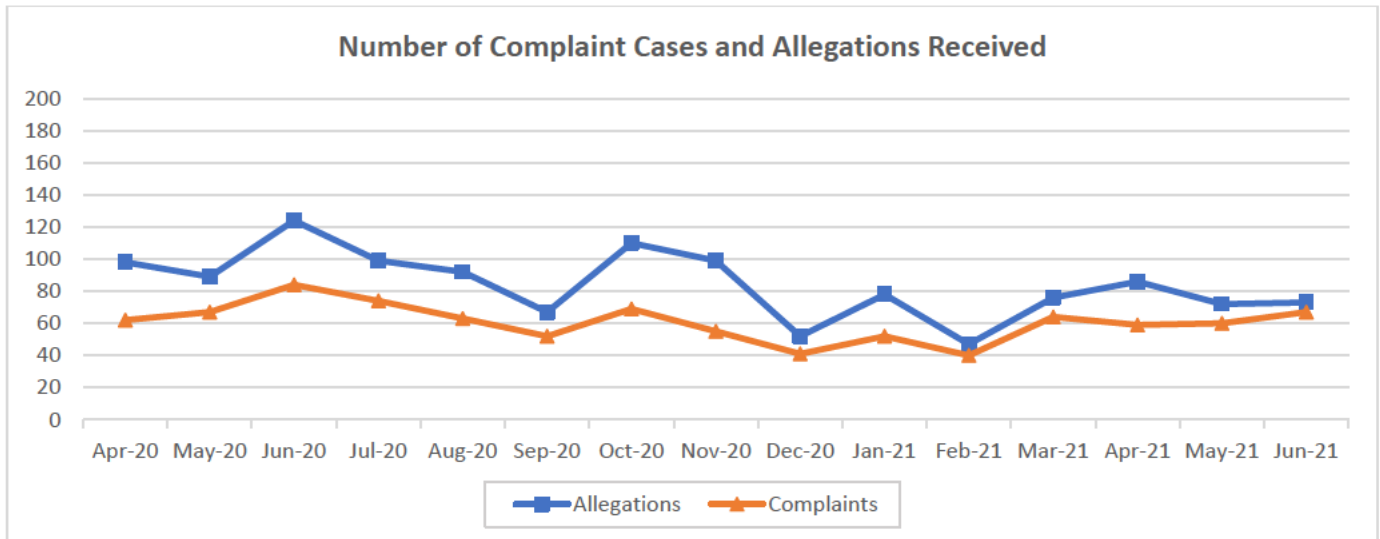
Dyfed-Powys Police

Professional Standards Department Interim Statistics Report Q1

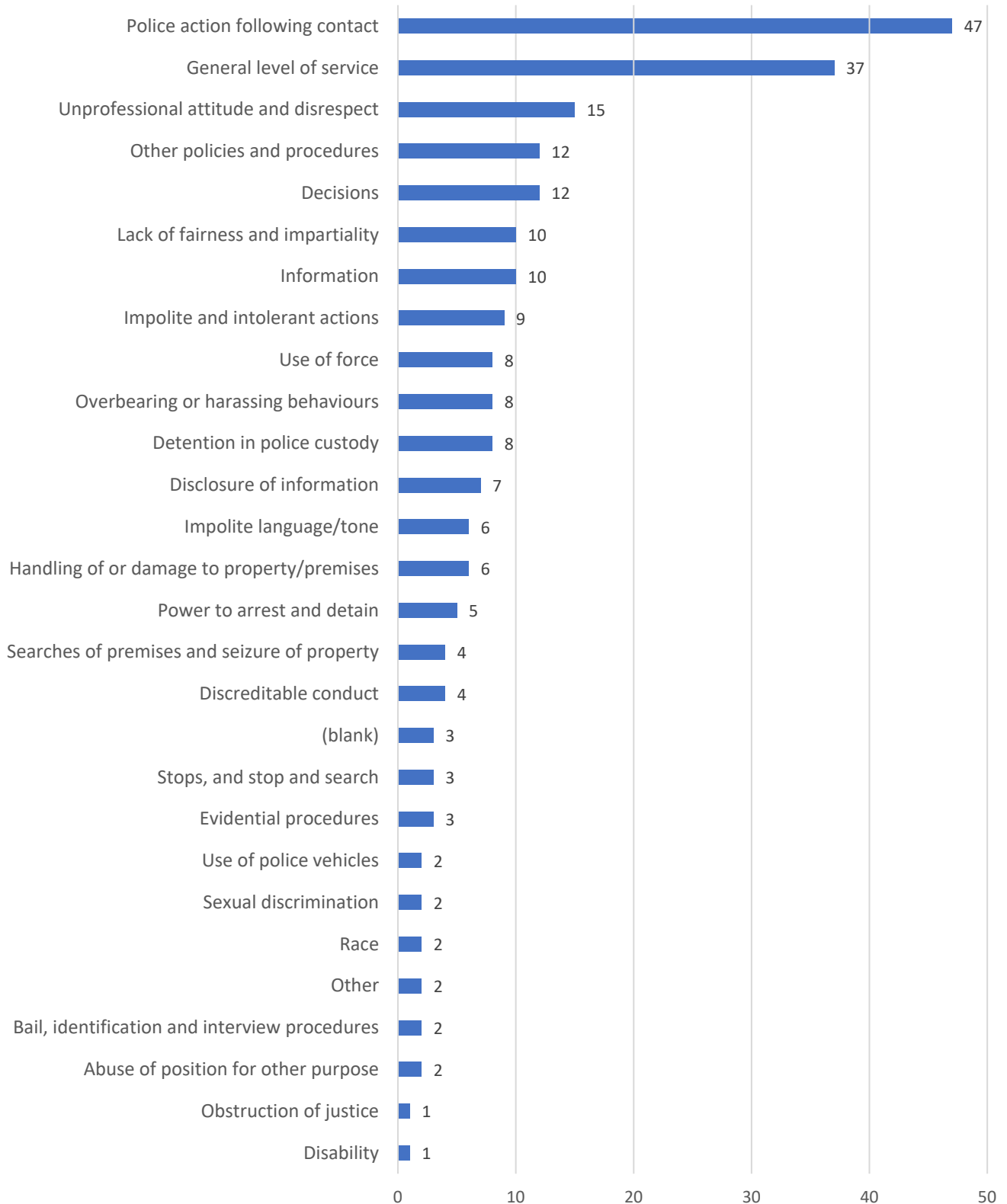
Reporting Period: 01 April 2021 to 30 June 2021

Complaint Cases and Allegations Recorded

The line chart and table shows the number of complaint cases and allegations recorded in each month of the year. The bar chart shows the number of allegations recorded in each category this year to date. A complaint case can have more than one allegation attached to it.

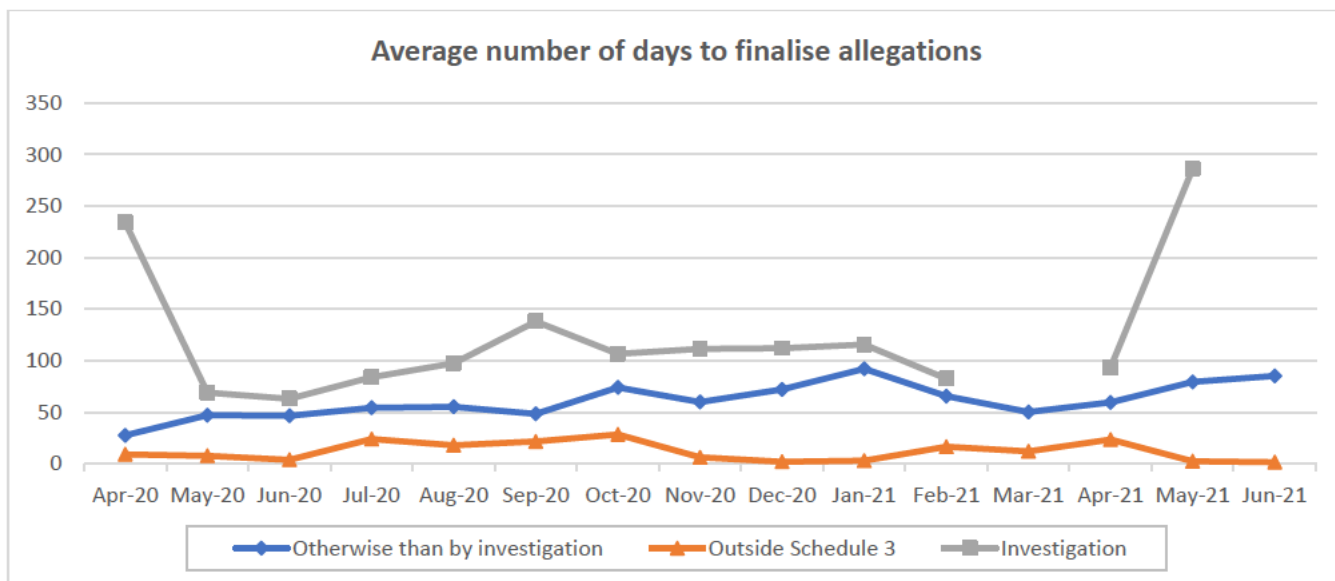


Nature of allegations recorded 01 Apr 2021 to 30 June 2021



Allegations finalised - time taken to finalise allegations

The line chart shows the average number of working days it has taken to finalise allegations by each month

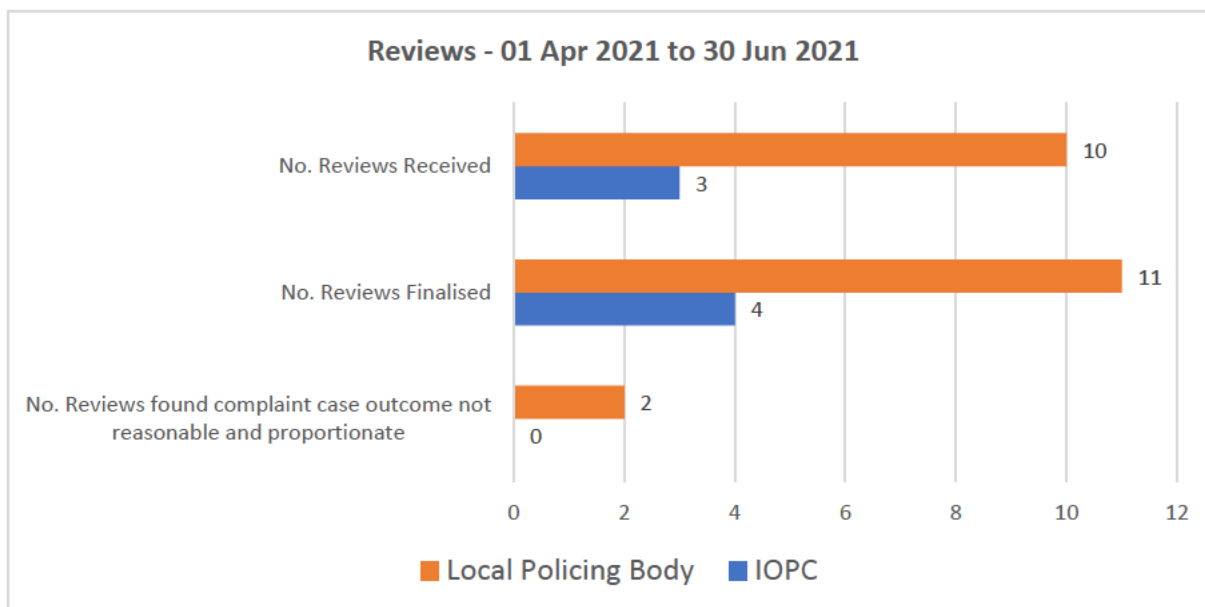


The bar chart shows the outcomes for complaint allegations finalised in this period



Reviews

The bar charts show the number of reviews received, the number completed and the number of reviews where the relevant review body found the outcome of the complaint was not reasonable and proportionate for the period.



DATA TABLES

Complaint cases and allegations received

| | Allegations | Complaints |
|--------------|--------------------|-------------------|
| Apr-20 | 98 | 62 |
| May-20 | 89 | 67 |
| Jun-20 | 124 | 84 |
| Jul-20 | 99 | 74 |
| Aug-20 | 92 | 63 |
| Sep-20 | 67 | 52 |
| Oct-20 | 110 | 69 |
| Nov-20 | 99 | 55 |
| Dec-20 | 52 | 41 |
| Jan-21 | 78 | 52 |
| Feb-21 | 47 | 40 |
| Mar-21 | 76 | 64 |
| Apr-21 | 86 | 59 |
| May-21 | 72 | 60 |
| Jun-21 | 73 | 67 |
| Total | 1262 | 909 |

Nature of complaint allegations received

| | Apr 21 | May 21 | Jun 21 | Total |
|--|-----------|-----------|-----------|------------|
| Abuse of position/corruption | 2 | | 1 | 3 |
| Abuse of position for other purpose | 1 | | 1 | 2 |
| Obstruction of justice | 1 | | | 1 |
| Access and/or disclosure of information | 3 | 1 | 3 | 7 |
| Disclosure of information | 3 | 1 | 3 | 7 |
| Delivery of duties and service | 35 | 30 | 41 | 106 |
| Decisions | 8 | 2 | 2 | 12 |
| General level of service | 10 | 10 | 17 | 37 |
| Information | 3 | 3 | 4 | 10 |
| Police action following contact | 14 | 15 | 18 | 47 |
| Discreditable conduct | 2 | 1 | 1 | 4 |
| Discreditable conduct | 2 | 1 | 1 | 4 |
| Discriminatory behaviour | 1 | 3 | 1 | 5 |
| Disability | | | 1 | 1 |
| Race | | 2 | | 2 |
| Sex | 1 | 1 | | 2 |
| Handling of or damage to property/premises | 5 | 1 | 1 | 7 |
| Handling of or damage to property/premises (blank) | 5 | | 1 | 6 |
| | | 1 | | 1 |
| Individual behaviours | 17 | 19 | 12 | 48 |
| Impolite and intolerant actions | 2 | 5 | 2 | 9 |
| Impolite language/tone | 2 | 1 | 3 | 6 |
| Lack of fairness and impartiality | 4 | 3 | 3 | 10 |
| Overbearing or harassing behaviours | 3 | 4 | 1 | 8 |
| Unprofessional attitude and disrespect | 6 | 6 | 3 | 15 |
| Other | | 1 | 2 | 3 |
| Other (blank) | | 1 | 1 | 2 |
| | | | 1 | 1 |
| Police powers, policies and procedures | 21 | 14 | 10 | 45 |
| Bail, identification and interview procedures | | 1 | 1 | 2 |
| Detention in police custody | 6 | | 2 | 8 |
| Evidential procedures | 3 | | | 3 |
| Other policies and procedures | 3 | 6 | 3 | 12 |
| Power to arrest and detain | 2 | 2 | 1 | 5 |
| Searches of premises and seizure of property | 2 | 2 | | 4 |
| Stops, and stop and search | 2 | 1 | | 3 |
| Use of force | 3 | 2 | 3 | 8 |
| Use of police vehicles | | 2 | 1 | 3 |
| Use of police vehicles (blank) | | 1 | 1 | 2 |
| | | 1 | | 1 |
| Grand Total | 86 | 72 | 73 | 231 |

Allegations finalised and timeliness

| | Handled Otherwise than by investigation | Ave. workin g days | Handled Outside Schedule 3 | Ave. workin g days | Investigation No. | Ave. workin g days | Total | |
|---|---|--------------------------|-------------------------------|--------------------------|----------------------|--------------------------|------------|--------------------------|
| | No. | | No. | | | | No. | Ave. workin g days |
| Apr | 64 | 60 | 18 | 24 | 14 | 94 | 96 | 58 |
| Abuse of position for other purpose | 1 | 42 | | | | | 1 | 42 |
| Bail, identification and interview procedures | 1 | 65 | | | | | 1 | 65 |
| Decisions | 6 | 50 | 3 | 2 | | | 9 | 34 |
| Detention in police custody | 1 | 59 | | | | | 1 | 59 |
| Disclosure of information | 4 | 55 | 1 | 4 | | | 5 | 45 |
| Discreditable conduct | 1 | 72 | | | | | 1 | 72 |
| General level of service | 4 | 27 | 3 | 5 | 6 | 94 | 13 | 52 |
| Handling of or damage to property/premises | 1 | 8 | 2 | 2 | | | 3 | 4 |
| Impolite and intolerant actions | 1 | 60 | 1 | 1 | | | 2 | 31 |
| Impolite language/tone | | | 1 | 3 | | | 1 | 3 |
| Information | 3 | 61 | 1 | 97 | | | 4 | 70 |
| Lack of fairness and impartiality | 3 | 80 | 2 | 55 | | | 5 | 70 |
| Obstruction of justice | 1 | 70 | | | | | 1 | 70 |
| Other | 1 | 15 | | | | | 1 | 15 |
| Other policies and procedures | 1 | 65 | | | 1 | 97 | 2 | 81 |
| Overbearing or harassing behaviours | 4 | 30 | 1 | 29 | 1 | 90 | 6 | 40 |
| Police action following contact | 13 | 49 | 2 | 50 | 5 | 90 | 20 | 59 |
| Power to arrest and detain | 6 | 99 | | | | | 6 | 99 |
| Stops, and stop and search | 1 | 27 | | | | | 1 | 27 |
| Unprofessional attitude and disrespect | 8 | 96 | 1 | 56 | | | 9 | 92 |
| Use of force | 3 | 55 | | | 1 | 111 | 4 | 69 |
| May | 37 | 79 | 14 | 3 | 86 | 286 | 137 | 197 |
| Abuse of position for financial purpose | 2 | 65 | | | | | 2 | 65 |

| | Handled Otherwise than by investigation | | Handled Outside Schedule 3 | | Investigation | | Total | |
|---|--|--------------------------|----------------------------------|--------------------------|---------------|--------------------------|-----------|--------------------------|
| | No. | Ave. workin g days | No. | Ave. workin g days | No. | Ave. workin g days | No. | Ave. workin g days |
| Bail, identification and interview procedures | 2 | 168 | | | | | 2 | 168 |
| Breach Code C PACE Decisions | 1 | 229 | | | 2 | | 2 | 229 |
| Detention in police custody | | | | | 4 | 286 | 4 | 286 |
| Disclosure of information | 3 | 52 | | | | | 3 | 52 |
| Evidential procedures | 1 | 55 | | | | | 1 | 55 |
| General level of service | 1 | 45 | 5 | 1 | 4 | 286 | 10 | 120 |
| Handling of information | 4 | 65 | | | | | 4 | 65 |
| Handling of or damage to property/premises | | | | | 4 | 286 | 4 | 286 |
| Impolite and intolerant actions | 2 | 29 | 1 | 7 | | | 3 | 22 |
| Information | 1 | 51 | 1 | 1 | | | 2 | 26 |
| Lack of fairness and impartiality | | | 2 | 6 | 8 | 286 | 10 | 230 |
| Obstruction of justice | | | | | 12 | 286 | 12 | 286 |
| Other | | | | | 2 | | 2 | |
| Other policies and procedures | | | 1 | 1 | | | 1 | 1 |
| Overbearing or harassing behaviours | 3 | 159 | 1 | 1 | 12 | 286 | 16 | 244 |
| Police action following contact | 9 | 85 | 3 | 2 | 28 | 286 | 40 | 219 |
| Power to arrest and detain | 1 | 11 | | | 4 | 286 | 5 | 231 |
| Race | 1 | 35 | | | | | 1 | 35 |
| Sex | 2 | 30 | | | | | 2 | 30 |
| Stops, and stop and search | | | | | 4 | 286 | 4 | 286 |
| Unlawful/unnecessary arrest or detention | | | | | 2 | | 2 | |
| Unprofessional attitude and disrespect | 3 | 26 | | | | | 3 | 26 |
| Use of force | 1 | 194 | | | | | 1 | 194 |
| Jun | 74 | 85 | 15 | 2 | 10 | | 99 | 71 |
| Abuse of position for other purpose | 1 | 23 | | | | | 1 | 23 |

| | Handled Otherwise than by investigation | | Handled Outside Schedule 3 | | Investigation | | Total | |
|---|--|--------------------------|----------------------------------|--------------------------|---------------|--------------------------|------------|--------------------------|
| | No. | Ave. workin g days | No. | Ave. workin g days | No. | Ave. workin g days | No. | Ave. workin g days |
| Bail, identification and interview procedures | 2 | 109 | 0 | 0 | 0 | 0 | 2 | 109 |
| Decisions | 3 | 52 | 0 | 0 | 0 | 0 | 3 | 52 |
| Detention in police custody | 4 | 129 | 0 | 0 | 0 | 0 | 4 | 129 |
| Disclosure of information | 5 | 126 | 0 | 0 | 0 | 0 | 5 | 126 |
| Discreditable conduct | 1 | 9 | 0 | 0 | 0 | 0 | 1 | 9 |
| General level of service | 5 | 60 | 8 | 2 | 0 | 0 | 13 | 24 |
| Handling of or damage to property/premises | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 |
| Impolite and intolerant actions | 4 | 92 | 1 | 1 | 0 | 0 | 5 | 73 |
| Information | 1 | 26 | 1 | 2 | 0 | 0 | 2 | 14 |
| Lack of fairness and impartiality | 1 | 41 | 1 | 1 | 0 | 0 | 2 | 21 |
| Obstruction of justice | 1 | 45 | 0 | 0 | 0 | 0 | 1 | 45 |
| Oppressive conduct or harassment | 0 | 0 | 0 | 0 | 4 | 0 | 4 | 0 |
| Other irregularity in procedure | 0 | 0 | 0 | 0 | 4 | 0 | 4 | 0 |
| Other neglect or failure in duty | 0 | 0 | 0 | 0 | 2 | 0 | 2 | 0 |
| Other policies and procedures | 7 | 101 | 1 | 2 | 0 | 0 | 8 | 89 |
| Overbearing or harassing behaviours | 2 | 60 | 0 | 0 | 0 | 0 | 2 | 60 |
| Police action following contact | 17 | 88 | 2 | 2 | 0 | 0 | 19 | 79 |
| Power to arrest and detain | 2 | 89 | 0 | 0 | 0 | 0 | 2 | 89 |
| Race | 1 | 26 | 0 | 0 | 0 | 0 | 1 | 26 |
| Searches of premises and seizure of property | 2 | 144 | 0 | 0 | 0 | 0 | 2 | 144 |
| Unprofessional attitude and disrespect | 5 | 68 | 0 | 0 | 0 | 0 | 5 | 68 |
| Use of force | 6 | 101 | 0 | 0 | 0 | 0 | 6 | 101 |
| Use of police vehicles | 2 | 89 | 0 | 0 | 0 | 0 | 2 | 89 |
| (blank) | 2 | 18 | 0 | 0 | 0 | 0 | 2 | 18 |
| Total | 175 | 75 | 47 | 10 | 110 | 257 | 332 | 119 |

This report was prepared by the Professional Standards Department at Dyfed-Powys Police and made available for publication on 27/09/2021